

Minutes: Colchester Patient Forum

Meeting: 2nd March 2016; St Johns Church Community Centre

Agenda/Minutes:

1 Elections – DSB Rep and Chairman

Steve Turner outlined that for this meeting the position of Diabetes Service Board representative and Colchester Patient Forum Chairman were up for election.

One volunteer for DSB Rep had been received from Steve Turner, so Steve Turner would continue as DSB rep for another year.

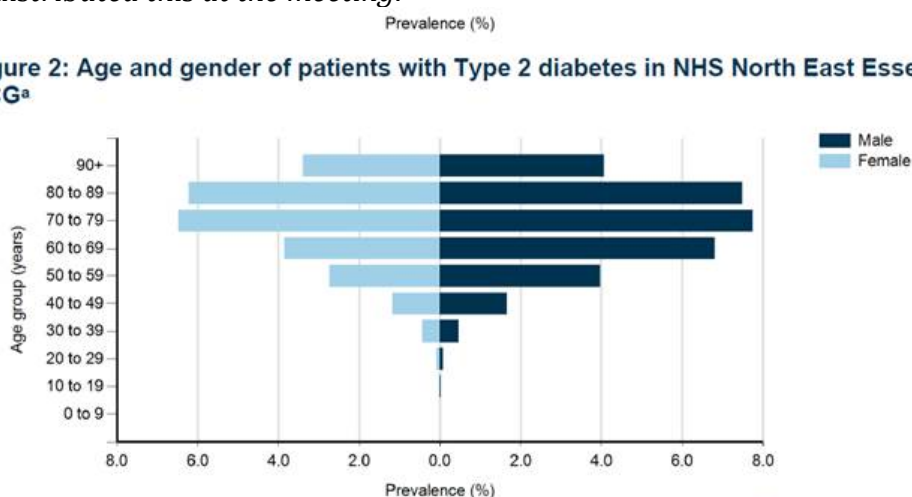
The meeting then considered the role of Colchester Patient Forum Chairman. The meeting unanimously agreed that Steve Turner was elected as chairman.

2 Actions from October Meeting:

A/P Steve Turner to ask NEEDS team for a breakdown of Type 2 diabetes in North East Essex by age range.

Steve distributed this at the meeting:

Figure 2: Age and gender of patients with Type 2 diabetes in NHS North East Essex CCG^a



A/P closed.

A/P Steve Turner to ask NEEDS team what unstructured education will be provided for people without smart phones or Internet access. Steve reported that at this stage there was nothing available. NEEDS team are contacting DUK to see what they have available. The Patient Forum were encouraged to write to DUK as well. A/P closed.

A/P Steve Turner to ask NEEDS team who will have access to the data and how it will be used. This will be anonymized. It will be used to assess any gaps in knowledge that need to be addressed. A/P closed.

A/P With regards the 3b KPI "Patient empowerment change from baseline to 6 weeks post XPERT education" Steve Turner asked to clarify why XPERT as some patients were only offered DESMOND.
 XPERT is the only education that captures this data as part of the course. Going forward XPERT will be withdrawn but a replacement has not yet been chosen. A/P closed.

3 KPI to Date

Steve Turner took the meeting through the current KPI performance to date.

The key KPI (8 care processes) was currently falling short of target at 63% vs 69% target for end Jan'16. This is not unusual as many GPs surgeries accelerate checks towards the end of financial year. The primary reason for this shortfall is that patients are not completing urine tests. The meeting reviewed this. Some mentioned they were not provided with test pots ahead of their check. It was suggested that pharmacies could offer urine pots when patients collect their diabetes medication.

4 KPI 2016/17

Steve Turner presented the proposed new 2016/17 KPIs. Existing KPIs targets will be increased in most areas.

QII	INDICATORS - performance will be based on 16+ only	16/17 target
New	Increase the number of diabetic patients with YoC care plans (or suitably adapted versions but coded as YoC)	72.0%
New	Increase the number of people with diabetes who have had a foot check.	85.0%
New	Foot checks from 1/4/16 to include foot risk category	95.0%
New	Reduction in patients receiving 0-4 Care Processes	5%
New	Decrease variation in achievement of clinical outcome between practices – across 8 care processes, HbA1c, Cholesterol and BP	
New	Safeguarding Training Compliance (including MCA and DOL)	95%
New	DBS check Compliance (including new and existing staff)	100%

5 MDT Foot Clinics

Steve Turner stated that NEEDS have prepared a proposal to change the way the MDT foot clinic is being run and staffed. As there was insufficient time to present this proposal at the meeting, Steve Turner will invite NEEDS to present the proposal at the next meeting.

A/P Steve Turner to invite Sheila Smyth to present MDT Foot Clinic proposals.

6 Patient Forum – Driving the Agenda

The presentation of the KPI for 2016/17 had highlighted that the Colchester Patient Forum had not participated in setting the future for 2016/17. As the new chair of the Colchester Patient Forum Steve Turner is keen to avoid this for 2017/18. It was agreed that members of the Colchester Patient Forum would be asked propose new services for NEEDS for future years.

A/P Patient Forum Members to propose potential new services and measures that could be provided by NEEDS. The 1st review will be held at the April Patient Forum. Steve advise NEEDS and CCG that the Colchester Patient Forum is planning to do this and invite them to the next meeting.

7 Next Meeting

Agreed that the next meeting will be 27th April @ 18:00 at St Johns Church Community Centre.